Dear Sir / Madam,

The National Single Window System (NSWS) is an initiative under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce and Industry. Envisioned as a one-stop-shop for investor-related approvals and services in the country, it is designed and built to facilitate businesses in identifying, applying, and tracking their approvals on one single platform.

2. As of now, 32 Ministries and 24 States / UTs are fully integrated into the NSWS. More than 2 lakh approvals have been granted, including MSME, FDI Approvals, Petroleum-related services, Hallmarking, and Start-up Registration. NSWS also hosts various government schemes through the portal, namely Vehicle Scrapping Policy, Indian Footwear and Leather Development Policy, National Programme on High Efficiency Solar PV Modules under the PPI scheme, and Ethanol Policy. The Vehicle Scrapping Policy is currently live with 15 States. More than 500 investors have availed benefits under these schemes via NSWS.

3. It has been observed that Ministries / Departments create separate portals for new initiatives, increasing compliance burden, inducing confusion among investors, and leading to duplication of efforts besides financial implications. Therefore, it becomes a necessity to synergize our efforts and the need is the effective utilization of government's digital assets.

4. The NSWS initiative is an epitome of the 'Whole of Government' approach with different Central Ministries/Departments, States, and UTs (Union Territories) coming together to facilitate investor-related clearances on a single portal, with transparency and accountability, enhancing ease of doing business exponentially.

5. In view of above, I would request you to utilize the services of NSWS when your department is launching any new scheme instead of creating separate digital portals or upgrading the existing ones. Departments already having separate portal may also connect with NSWS team to explore various options to integrate with the single window platform.

For any queries, please contact Ms. Supriya Devasthali, Director, DPIIT (supriya.d@nic.in & 011-23038863) or Mr. Sajo Mon, (sajo.s@investindia.org.in & 9205355433)

Your Sincerely,

(Sumita Dawra)

Secretaries of All Ministries / Departments